**P3: Explain factors that may influence communication and interpersonal interactions in health & social care environments.**

**P4: Explain strategies used in health & social care environments to over barriers to effective communication and interpersonal interaction.**

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| **Environmental Factors****Introduction** |

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| **Factor 1** |
| **Type of Setting** |  |
| **Negative Effects on Communication** |  |
| **Strategies that may be used to reduce the effects and overcome the possible barriers create by this factor.** |  |
| **Positive Effects on Communication** |  |

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| **Factor 2** |
| **Noise levels** |  |
| **Negative Effects on Communication** |  |
| **Strategies that may be used to reduce the effects and overcome the possible barriers create by this factor.** |  |
| **Positive Effects on Communication** |  |

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| **Factor 3** |
| **Space available** |  |
| **Negative Effects on Communication** |  |
| **Strategies that may be used to reduce the effects and overcome the possible barriers create by this factor.** |  |
| **Positive Effects on Communication** |  |

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| **Factor 4** |
| **Seating** |  |
| **Negative Effects on Communication** |  |
| **Strategies that may be used to reduce the effects and overcome the possible barriers create by this factor.** |  |
| **Positive Effects on Communication** |  |

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| **Factor 5** |
| **Quality of lighting** |  |
| **Negative Effects on Communication** |  |
| **Strategies that may be used to reduce the effects and overcome the possible barriers create by this factor.** |  |
| **Positive Effects on Communication** |  |

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| **Factor 6** |
| **Time available** |  |  |
| **Negative Effects on Communication** |  |  |
| **Strategies that may be used to reduce the effects and overcome the possible barriers create by this factor.** |  |  |
| **Positive Effects on Communication** |  |  |